

Paying for Your Care at Canton-Potsdam Hospital

Canton-Potsdam Hospital and its employed physicians are participating providers in most health plan networks. You can find a list of the plans in which we participate at www.stlawrencehealthsystem.org. Health Plans have numerous products, some of which Canton-Potsdam Hospital *may not* participate in. Please check with your health plan or provider to verify whether or not the provider participates in your health plan.

All physician services you receive at the hospital *are not always included* in the hospital's bill. Independent physicians bill separately for their services and may or may not participate in all of the same health plans as the hospital. Canton-Potsdam Hospital contracts with some physicians, such as our radiologists, pulmonologists, and pathologists who provide services at the hospital. Contact information for the contracted physicians is listed below and at www.stlawrencehealthsystem.org.

Category	Organization	Contact	Phone Number
Anesthesiology	Canton-Potsdam Hospital Anesthesiology, c/o MMRI	Ginny Proper	315.449.0513
Event Monitoring	Cardiac Monitoring Service	Jodi Delgado	800.267.5248
Event Monitoring	Tolman Cardiac Services		800.229.6267
Lab/Pathology	Lab Corp/Esoterix Laboratory Services (Lab Corp Billing Services)		800.845.6167
Lab/Pathology	Mayo Clinic Billing		800.266.5490
Lab/Pathology	St. Lawrence Medical Pathology Management, Dr. Bridgeman	Donna Pisani	844.304.7749
Lab/Pathology	Quest Billing		866.697.8378
Lab/Pathology	Prometheus Laboratories		888.423.5227
Lab/Pathology	Genoptix Laboratories		800.755.0802
Lab/Pathology	Genomic Health		866.662.6897
Lab/Pathology	Resetta Genomics		888.522.7971
Lab/Pathology	Millennium Laboratories		877.451.3534
Mckesson	Ortho Medical Equipment	Billing Department	800.451.6510
Pulmonology	Pulmonary and Sleep-Lab Physician Services, Dr. Thakur	Lori Crandall	315.268.1644
Radiology	Merdian Financial Management Inc.	Billing Department	888.429.5380
CPMP	Canton-Potsdam Medical Practice	Rachael Shyne	315.261.5161
Laboratory	Gouverneur Hospital	Patty Rogers	315.535.9202

If you do not have health insurance, you may be eligible for assistance in paying your hospital and employed physician bills. Information about Financial Assistance Program is available at www.stlawrencehealthsystem.org. Canton-Potsdam Hospital offers income based financial assistance and payment plans for medically necessary healthcare services at our hospital and its employed physician practice offices.

- Financial Assistance Discounts are available for uninsured and underinsured patients who reside in New York State and whose household income, as determined by the income patients provide in the Financial Assistance Application, is equal to or less than 400% of the most recent Federal Poverty Guidelines. Further information on income eligibility requirements, visit our website at www.stlawrencehealthsystem.org.
- Patients can submit Financial Assistance Discount applications prior to or on the day their care is provided up until the 240th day after the first post-discharge billing statement is provided. Once a completed application is received, the patient will be notified of approval determination within 30 days.

You may appeal any Out of Network or Financial Assistance decision, by telephone or in writing, as follows:

St. Lawrence Health

ATTN: Director of Patient Financial Services

Patient Financial Services

50 Leroy Street

Potsdam, NY 13676

315.261.5150